



30 April 2021

Dear Michelle

As we are nearing the go-live on our next Project on the programme, I would like to take this opportunity to thank you for your contribution on the programme and the role you have played in getting us to this point.

Whilst there is still a lot to be done before go-live and the closure of D&F, this is a good time to let you know how much you are valued and that your unique skills and abilities are exactly what is required to land this project successfully.

Your ability to have your ear on the ground and be in tune with the project team and our diverse stakeholder community, has allowed the programme to be agile in tailoring our Change initiatives to suit our business need.

Michelle, you have brought an unprecedented dimension of caring and sustaining for the project team that will set the standard for transformational programmes at Mr Price. The culture of authenticity in the team as a result, has brought us closer together than ever before, and you have been the catalyst for this accomplishment.

I look forward to crossing the finish line with you and celebrating a successful go-live.

Keep strong, keep motivated and keep the end goal in mind. This will be a significant achievement for the Mr Price Group and for you in your career and personally.

With sincere thanks,



Thanks so much for your significant contribution on the Project – We really appreciate the personal sacrifice of time and energy to ensure the programme has the greatest chance of success!